

Our unique Colour Service

Thank you for choosing our Colour Studio to add colour to your shoes! We offer our colour service <u>only</u> for items from our Rainbow Club collection. Please send the items you would like to be hand-colored along with a fabric swatch, enclosing both forms, and post them to the following address::

ShoeStories byElsa Coloured Shoes Tackenweide 50 46446 Emmerich am Rhein Germany

The cost for our colouring service is €40.00, which can be paid as follows:

- Receiver: Elsa Coloured Shoes GmbH
- IBAN: DE39 3586 0245 3040 8540 01
- Your order number, if available
- Description: Colour Order ShoeStories including your name

Our standard service is 14 days from the receipt of payment. Please be aware that once the shoes are coloured, they are no longer eligible for return.

Customer details

| Name Delivery address | |
|--------------------------|--|
| Email | |
| Phone number | |

| Please attach your fabric swatch in this space |
|---|
| Swatch in this space |
| (5cm x 5cm) |
| |

Order details Product name:..... Shoe size:....

Colour Studio

To optimize the handcolouring of your items we have developed some guidelines.

- We can only offer our colour service for items from our Rainbow Club collection that we have indicated are dyable.
- In case of changeable fabrics please specify the desired colour and mark the right side of the swatch.
- Before you wear the coloured shoes, we advise to impregnate them. Therefore the colour is not waterproof, be aware of high humidity and rain!
- When we dye styles with bows, knots, folds, etc. it is possible that there can be some colour difference.
- Once a fabric protector has been applied there is a risk that the paint will not completely cover the shoes/bag.
- Shoes can be re-dyed to cover marks after wear, however only in dark colours like navy and black. In that case we advise you to slightly impregnate the shoes.
- The interior side and the bottom should be clean (without grass/mud).
- We always include the Maintenance Tips in the box of the coloured shoes.

I have read the information and accept the terms and conditions outlined by ShoeStories by Elsa Colored Shoes.

For approval,

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Name: Date: